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**Linton Family Pharmacy on Forefront of Pharmaceutical Technology**  
*New Automated Dispensing System Will Enhance Customer Service  
at Linton Family Pharmacy*

**Linton, IN** (February 1, 2011) – Linton Family Pharmacy has become the first and only pharmacy in Greene County to implement a new robotic Automated Dispensing System to improve the customer experience. This new robot streamlines the process of preparing customer prescriptions and allows pharmacists and support staff to spend more time interacting with and helping customers.

The new Automated Dispensing System (ADS) from RxMedic of Raleigh, North Carolina, a leader in the pharmacy robotics industry, is able to retrieve a prescription vial, print and apply a label, accurately count and package medication with a cap and vial all in just 21 seconds. This means the ADS robot, which the staff has named “Rex”, can assist in preparing 170 different prescriptions in just one hour.

“Rex provides a new way for us to serve customers and we are very excited to introduce this to Linton Family Pharmacy,” Jeff Doris, Pharmacist and Owner, said. “Taking the time to meet the needs of each and every customer has always been the most important part of our pharmacy, and now we have an even better way to continue doing that.”

Studies have shown that 22% of all pharmacy staff time is spent with the manual tasks involved in preparing prescription orders. With Rex, Linton Family Pharmacists and technicians can now spend more time interacting with customers, counseling and answering questions about medication benefits and warnings, and advising on other good health practices.

“An Automated Dispensing System allows pharmacists to regain as much as 80% of the time they previously spent preparing orders. This type of efficiency and accuracy was simply unheard of until now,” Susan Detwiler, Sales and Marketing Manager for RxMedic, said. “The ADS is part of a revolution in the way pharmacies

do business, and it's exciting to see Linton Family Pharmacy in rural Indiana become a part of the revolution."

The ADS is able to hold 256 different medications and has a large collating area with a capacity to hold up to 200 prescriptions. To ensure accountability, the robot also captures and archives a digital image of the contents of each vial during the filling process.

Doris will be offering tours of the technology to high school technology and computer students and teachers and those interested upon request. Video of the robot installation and other details about the technology are available on Linton Family Pharmacy's Facebook page and will soon be available at LintonRx.com.

**Linton Family Pharmacy**, 812-847-1978, is located at 60 A Street NW in downtown Linton, Indiana, and serves Linton and surrounding towns in Greene and Sullivan Counties. Linton Family Pharmacy offers prescription services, custom packaging and compliance aids, custom prescription compounding, medical equipment and supplies, scrubs and uniforms, as well as drive-up window services and free delivery. Linton Family Pharmacy also offers online refill capability and 24-hour emergency prescription service, and is a provider of Zostavax, the shingles vaccine, in Greene County. Linton Family Pharmacy participates in and welcomes all Medicare-D and Medicaid programs offered in Indiana. The pharmacy is also nationally accredited by the American Board for Certification in Orthotics, Prosthetics and Pedorthics as a medical equipment provider for the Medicare B program. The pharmacy's continually-revised website is LintonRx.com.

Linton Family Pharmacy is owned and operated by Pharmacist Jeff Doris and wife Vickie Doris and employs 12 employees. Jeff Doris is a graduate of Butler University, Indianapolis, and Eastern Illinois University, Charleston, Illinois and has served Greene County as a pharmacist for over 16 years.

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